

NONVIABLE VACCINE RETURNS

What NOT to Return to McKesson

The following items should **NEVER** be returned to McKesson:



- Syringes that you filled yourself but did not use.
- Any used syringes with or without needles attached.
- Broken vials.
- Any multidose vial from which some doses have already been withdrawn.

The items listed above should be disposed of according to usual medical biosafety procedures, and according to your immunization program's procedures.

What Should be Returned to McKesson

The following items should be returned to McKesson:

- Spoiled or expired product in its original vial or pre-filled syringe.
- Unused pre-filled syringes from manufacturers with an NDC printed on them.
- Unused Novartis Fluvirin pre-filled syringes with staked needles (NDC 66521-0111-01) are the **ONLY** items that can be returned with a needle. The needle should be capped and the syringes returned in their original packaging to the extent possible. (Absolutely no other needle can be returned to McKesson.)

Federal excise tax (FET) credits can only be processed for unopened vials and for unopened manufacturer pre-filled syringes. Returns of product other than these are not eligible for FET credit.

Reminder: These returns should be sent back to McKesson with a completed return form in the McKesson box with the preprinted return label.



FluMist® Replacement Program for CDC Contracted Vaccine

RETURN REQUEST

* Provider or Project Name:		* Total No. of Boxes:	
* Address:		Pin No: (optional)	
* City, State, Zip:		Contact * Phone #:	
Account # (For McKesson Use Only):		*Contact Name:	

Enclose a copy of this Form with the return shipment. Return Shipments without this Form will not be processed.

Lot #		NDC #		Expiration Date		# of Doses	In multiples of 10
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Instructions:

1. Complete the above with required information; “*” information is REQUIRED.
2. Fax this form to the McKesson Customer Service at Fax # **800-289-9285**
3. This Form must be included in shipment. **Product returned without form will not be processed.**
4. A McKesson Customer Service Representative will schedule a pick up with FedEx Ground.
5. Expired FluMist should be packaged to assure no leakage of product; product does not need to be returned cold.
6. If your product has not been picked up within 72 hours, please fax McKesson Customer Care.

For Customer Service Use ONLY:

RA #:	Replacement Order No:	FedEx Confirmation#:

FLORIDA VACCINES FOR CHILDREN (VFC) PROGRAM VACCINE RETURN AND WASTE FORM

Date:				VFC PIN #:			
Provider Name:							
Person Completing Form:				Telephone #:			
A	B	C	D	E	F	G	H
Date of Incident	Name of Vaccine	Vaccine Manufacturer	Lot Number	Expiration Date	Number of Doses	Return Reason Code (see below)	VFC USE ONLY
							VACMAN Entry

Florida VFC Vaccine Return and Waste Reason Codes:

1. Expired
2. Wasted: Dropped vial/ Broken vial
3. Wasted: Drawn-up but not administered
4. Spoiled: Proper refrigeration/freezer temperature not maintained
5. Spoiled: Vaccine not refrigerated and/or stored improperly upon receipt
6. Spoiled: Refrigeration/mechanical failure
7. Unusable: Natural disaster/Power outage
8. Unusable: Lost or damaged in transit to provider

Incident Report and Remedial Actions Taken: Provide a detailed explanation as to why the vaccine became unserviceable and the remedial actions taken to prevent a recurrence (*attach additional sheets of information, if necessary*).

- Return vaccine that expires or becomes unserviceable to McKesson Specialty.
- *Under no circumstances return syringes that you filled but did not use, syringes with or without needles, open vials, or any multidose vial which some doses have already been withdrawn.* Dispose of them according to usual medical biosafety procedures.
- Fax a copy of the Vaccine Return and Waste Form to the VFC Program at (850) 245-4734.
- Include a copy of the Vaccine Return and Waste Form with all expired or unserviceable vaccines in McKesson's postage-paid shipping container.
- If you do not have a postage-paid shipping container, contact your VFC Program representative at (800) 483-2543 to request a postage-paid shipping label.