



H1N1 – Vaccine Return

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Background

A question has been raised to the H1N1 Helpdesk regarding returns and/or destruction of damaged or expired H1N1 vaccines.

The manufactures will not be accepting wasted or expired H1N1 vaccine returns. This means that McKesson will not be handling wasted or expired vaccine returns from providers.

What is Returned to McKesson?

The only vaccines that should be returned to McKesson are those that arrive non-viable or appear to have been damaged during transit.

Please note that providers who have concerns about vaccine viability in transit from McKesson should contact McKesson Customer Service **IMMEDIATELY UPON RECEIPT OF THE PACKAGE**. The dedicated phone line is: **877-TEMP123 (877-836-7123)**.

This telephone number, which only handles provider phone calls about vaccine viability, is printed on the temperature monitors that are placed in each vaccine shipment.

Once the grantee (or provider within the grantees' jurisdiction) has taken receipt of the vaccine as usable product, it is the responsibility of the grantee to ensure proper disposal of any damaged, expired, or un-used product. Grantees should plan for disposal of their H1N1 vaccine according to the rules and policies of their state/local jurisdiction. Outside of the setting a vaccine recall, neither McKesson nor the manufacturers will accept returned H1N1 vaccine.

PHER Funds to Dispose of Vaccine?

PHER funds can be used to dispose of vaccine and other medical waste products as part of the 2009 H1N1 response.